



Interfacing People With Technology

>>> About Us

Canaan Technology designs, installs, and services computers, networks, and telephone systems.

Canaan Technology was founded on the simple principle of providing high quality, personalized technology services. Our staff of trained and certified technicians encompass over 25 years of hands-on experience.

We are recognized as an authorized reseller, partner, and service provider by companies you are already familiar with including 3Com, Avaya, Barracuda, Cisco, Hewlett Packard, IBM, Lenovo, Microsoft, Panasonic, Ruckus Wireless, Sonicwall, Sonos, and Toshiba to name just a few.

Solution Oriented, Vendor Neutral

Design and Project Management <<<

Every project begins with a vision. Canaan Technology can help ensure that vision will not be lost during the implementation phase by designing a “technical blue print”.

With the blue print in hand, Canaan Technology will manage the procurement, installation and acceptance stages of your project.

Begin by Listening

>>> Wiring and Certification

Thousands of dollars are spent installing and upgrading network equipment, but the cabling often gets little, if any attention. This is ironic because if the cabling does not work, the network does not work.

Cable Certification is the process by which a network connection is put through a series of tests in accordance with Telecommunications Industry Association (TIA) and International Organization for Standardization (ISO) standards. Certification proves that a cabling system adheres to rigorous standards for performance and installation workmanship.

Wire is Cheap. Opening Walls is Expensive

Computers <<<

When buying a new computer you will find there are as many opinions as there are models. Most manufacturers sell “consumer” and “business” lines. Aesthetically they may be very similar, but business models are built with higher quality components, and are backed by the manufacturer for up to three years. Canaan Technology exclusively sells the business line of products from trusted manufacturers.

Canaan Technology thoroughly tests the hardware and custom installs the software you need before you take delivery of your new computer.

Wired and Wireless Networks <<<

Utilizing best-of-breed Firewalls, Wireless Access Points, Servers and Network Operating Systems, Canaan Technology's extensive experience setting up networks will provide you the ability to:

- Securely share one high-speed Internet connection with multiple computers;
- Access all your files and printers from any computer - wired and wirelessly;
- Utilize fast and reliable wireless coverage, inside and outside
- Connect two or more geographically separate Networks over the Internet;
- Maintain your own Internet Domain name to receive Email and run a website;
- Share a computer with others while retaining your personalized settings;
- Share calendars and contacts;
- Back up files from one computer to another in case of a hardware failure;

Technology Changes...Fast!

>>> Telephone Systems

A telephone system is all about increasing functionality and convenience through advanced features that are easy to use.

Canaan Technology offers cutting-edge Voice Over IP (VoIP) Phone Systems from Avaya and conventional Analog, Digital, and Hybrid phone systems from Panasonic.

- Voicemail with individual mailboxes with forward to email;
- Cordless phones that hand off from one base station to another as you move throughout the coverage area, without any call interruption;
- Hands-free Intercom between phones, and page-all;
- Door intercom's allow communication with visitors before opening the door;
- Caller ID and Caller ID logging to review missed, received, and placed calls;
- Audible or silent ringing at individual phones on a per-line and time of day basis;
- Call Forwarding, Three Way Calling, and "Twinning";
- Music on hold.

There is More to Answering the Phone than Saying Hello

Service and Support <<<

Canaan Technology provides exceptional telephone and on-site technical support. Our friendly and knowledgeable technicians can be at your home or office in as little as 2 hours, and are available 24 hours a day, 365 days a year.

We are available on demand, in scheduled blocks of time, or fixed days of the week or month. We have the resources and expertise to manage all of your technology needs or supplement your existing resources.

Canaan Technology is solution oriented, vendor neutral, and we ensure service after the sale.



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